

VK-NRL HOSPITAL

25 *Years of
Dedicated
Service* | 1998-2024



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Service* | 1998-2024

ॐ सर्वे भवन्तु सुखिनः
सर्वे शन्तु निरामयाः।
सर्वे भद्राणि पश्यन्तु
मा कश्चिद्दुःखभाग्भवेत्।
ॐ शान्तिः शान्तिः शान्तिः॥





The first dispensary established in April 1998 in the '16 Units'

VK-NRL Hospital

A legacy spanning 25 glorious years of compassionate care

Founded with the mission to **'Serve Man, Serve God'**, VK-NRL Hospital emerged from the visionary partnership between Vivekananda Kendra, Kanyakumari, and Numaligarh Refinery Limited.

The MoU signed on 19th September 1997 marked the inception of a noble endeavor dedicated to compassion, healing, and community service for the people of the region and beyond.

This was the first such venture between Vivekananda Kendra and an oil PSU anywhere in the country to run a non-profit hospital in an industrial Township.

With a humble beginning in April 1998, a dispensary was established in the '16 Units', the first residential complex of the then upcoming NRL Township. The dispensary was aimed at serving the refinery employees, their families and the local rural population. Initially, the dispensary was equipped with just one doctor, one nurse, and one nursing attendant.





Through the years....

19th SEPTEMBER 1997:

MoU signed between Vivekananda Kendra, Kanyakumari, and Numaligarh Refinery Limited for establishment of VK-NRL Hospital

APRIL 1998:

VK-NRL Hospital begins OPD services with a dispensary established in '16 Units'

YEAR 1998:

Mobile Medical Camps commence in nearby villages

20th JULY 2000:

In-Patient services of VK-NRL Hospital commence

12th MAY 1999:

Out-Patient Department of VK-NRL Hospital inaugurated

6th JULY 2001:

Inauguration of the SUSRUTA WING

YEAR 2002:

Introduction of laparoscopic surgery

21st JUNE 2002:

Inauguration of ICU

YEAR 2002:

Yoga Therapy introduced

NOVEMBER 2020:

Plasma sterilizer installed

JULY 2020:

Free medical services for COVID-19 detection, isolation and treatment

YEAR 2018:

Special screening for TB introduced

27th MARCH 2017:

ISO 9001: 2015 upgradation

20th JUNE 2016:

Paediatric ward and PICU inaugurated

MAY 2021:

Lone RTPCR laboratory in Golaghat District starts



Out-Patient Department
has recorded more than
9.9 LAKH PATIENTS

The In-Patient Department of
VK-NRL Hospital has
recorded more than
39,000 PATIENTS

More than
14,800
SUCCESSFUL
surgeries conducted

The Ponka Sapta Swahid OPD
founded in the year
2021 has recorded about
26,000 PATIENTS

More than
2,939
CRITICALLY ILL
babies treated

More than
4,731
LAPAROSCOPIC
surgeries carried out

More than
25 LAKH
tests handled by
Pathology Department

More than
16,244 PATIENTS
treated by Dentistry Unit.



Mobile Medical Camps (MMCs) operate in

70 VILLAGES

rendering service to around

80,000 RURAL RESIDENTS

within a 10 KM radius of the Refinery

On an average,

**TWO MOBILE
MEDICAL CAMPS** being held
EVERY DAY in two different locations

More than

1.2 LAKH X-RAY

and more than

50,000

ULTRASONOGRAPHY (USG)

procedures conducted

More than

98,500 PATIENTS

treated by Physiotherapy Unit

Welcomed more than

8,021 BIRTHS

The full-fledged Blood Centre
has recorded more than

**7,206 BLOOD
TRANSFUSIONS**

On an average,

50,000 PATIENTS

attend MMC OPD services annually

More than

1,750

ENDOSCOPY

procedures carried out

Since 1998, about

**7,000 MOBILE
MEDICAL CAMPS**

have been conducted, treating about

4.5 LAKH PATIENTS

Administered a remarkable
count of more than

**10,000 COVID-19
VACCINES**

Comprehensive Healthcare Services offered by VK-NRL Hospital

OUT-PATIENT DEPARTMENT (OPD)



General OPD – 24 x 7



General Medicine



General Surgery



Obstetrics & Gynaecology



Anesthesia & Critical Care



Paediatrics & Neonatology



Pathology



Radiology



Diet & Nutrition



Physiotherapy



Dermatology



Dentistry



ENT



Ophthalmology



Immunisation Clinic

IN-PATIENT DEPARTMENT (IPD)



General Ward



Post Operative Ward



Maternity Ward



Labour Room



Neonatal Intensive Care Unit



Intensive Care Unit (ICU)



Paediatric Ward



Paediatric ICU



Burn Unit



Cabins



Central Supply & Sterilization



Anaesthesiology



General Surgery



General Medicine



Operation Theatre



Obstetrics & Gynaecology



Paediatrics & Neonatology



Pathology



Radiology

Out Patient Department

The Out Patient Department of VK-NRL Hospital was inaugurated on 12th May 1999 along with Accident and Emergency services with a backup of minor OT, Pathology and Radiology department.





The Out Patient
Department of
VK-NRL Hospital has
recorded more than

9.9 Lakh
patients till now

Ponka Sapta Swahid OPD

As an offshoot to the VK-NRL Hospital OPD within the NRL Township premises, the Ponka Sapta Swahid OPD was inaugurated on 26th December 2021 in the adjoining Ponka Village for the convenience of hundreds of patients who visit the hospital from nearby villages.

Ponka Sapta Swahid OPD offers

- General OPD including basic investigation facilities
- Specialists' Clinic
- Ayurveda Clinic





The Ponka Sapt Swahid
OPD has recorded more than
26,672
patients till now



The In-Patient Department of
VK-NRL Hospital has recorded
more than

39,000

patients till now



In-Patient Department

Beginning In-Patient services on 20th July 2000 with a capacity of 30 beds, VK-NRL Hospital has expanded into a 100 bedded multispecialty hospital today, epitomizing excellence in healthcare delivery throughout the region. The very next year, on 6th July 2001, the In-Patient services saw a giant leap with the inauguration of the SUSRUTA WING comprising of major medical facilities and departments.



VIVEKANANDA KENDRA-NRL H

~ 25 Years of Dedicated Service ~

आपातकालिन
स्थिति पर ऐकत्रीत
होने का स्थान
अवस्थित एकत्रित
होना स्थान
ASSEMBLY POINT

A team of
225
skilled and dedicated
professionals



Redefining healthcare standards

Team of dedicated doctors and health care professionals

VK-NRL Hospital stands poised to meet the diverse healthcare needs of every patient with unwavering commitment and expertise; equipped with a team of 225 skilled and dedicated professionals, comprising of 25 doctors, 37 nursing staff, and a host of paramedical and support personnel.

Driven by the ethos of Vivekananda Kendra's motto, 'Serve Man, Serve God', VK-NRL Hospital selects doctors and paramedical staff through a rigorous process; empathy and dedication to service being the primary criteria for selection.

Regular Continuing Medical Education (CME) programs to enhance the knowledge of doctors on the latest medical advancements and skill upgradation of nurses and all hospital employees reinforces VK-NRL Hospital's commitment towards delivering the best healthcare services.



Par Excellence

MOBILE MEDICAL CAMP (MMC)

Delivering healthcare to the doorsteps of the nearby community

Since its inception in 1998, the Mobile Medical Camp (MMC) initiative has been a beacon of service, extending healthcare access to the underserved community near the Refinery Township. Presently, approximately 70 villages rendering service to around 80,000 rural residents within a 10 KM radius of the Refinery are covered under two operational MMC teams.





On an average,
**2 Mobile
Medical
Camps(MMCs)**
are held every day in
two different locations



MOBILE MEDICAL CAMP

Serve Man

Serve God

VIVEKANANDA KENDRA NRL HOSPITAL

চিকিৎসা শিবির
এন.আর.এল চিকিৎসালয়

বিবেকানন্দ

On an average,

50,000

patients attend Mobile
Medical Camp (MMC)
OPD services annually



MOBILE MEDICAL CAMP (MMC)

Apart from conducting awareness programs on various communicable and non-communicable diseases including health and hygiene, MMCs also facilitate weekly specialist service in obstetrics & gynaecology, paediatrics and school health, first aid training, geriatric health, blood donation, substance abuse, etc.

MMCs also conduct diabetes, hypertension and cancer detection camps at different locations.

MMC teams visit 12 primary schools annually for health checkup and awareness on health and hygiene.





Since 1998, about
7000 MMCs
have been conducted,
treating about

4.5 Lakh
patients till now



MOBILE MEDICAL CAMP (MMC)

Special camps are also organized during natural calamities like flood, earthquake etc. and epidemic outbreak like Malaria and Dysentery.





DOT CENTRE FOR TB

TB is a disease with high prevalence in the nearby areas of the Refinery. Taking up the cause of treatment of TB, VK-NRL Hospital introduced the Revised National Tuberculosis Control Programme Direct Observed Treatment (RNTCP DOT) Centre in September 2007.

The Hospital has been distributing anti tubercular drugs since July 2010. Since the year 2018, the hospital has also been conducting special screening drives for TB. An MoU was signed with National Tuberculosis Eradication Programme (NTEP) on 11th January 2022 to eradicate TB by 2025.





MEDICAL GAS PIPELINE SYSTEM (MGPS)

MGPS was commissioned to provide delivery of essential gases throughout the hospital, enhancing patient care and safety.

MGPS comprises of

- Medical oxygen (onsite generation)
- Carbon dioxide
- Nitrous oxide
- Medical air
- Surgical air



Commissioning of MGPS on 31st August 2022



Safeguarding lives and communities against the global pandemic, VK-NRL CVC administered a remarkable count of more than

10,000

COVID-19 vaccines

A photograph of the entrance to VK-NRL Hospital. The entrance is covered by a green metal roof. A sign above the entrance reads "VK-NRL HOSPITAL" and "ACCIDENT & EMERGENCY". Several people are standing near the entrance, and a blue car is parked in front. The sky is blue with some clouds.

VK-NRL COVID-19 CARE CENTRE (VK-NRL CVC)

At the peak of COVID-19 pandemic that affected the lives of people from the world over, VK-NRL Hospital initiated free medical services for COVID-19 detection, isolation and treatment in July 2020.

VK-NRL Hospital is the only non-government hospital of the state of Assam where free medical services were provided during COVID-19. The hospital was proactive in extending medical help such as transfer of COVID positive patients to COVID care centres and COVID hospitals, extending services to patients under home isolation, supply of COVID related medicines to COVID positive patients, teleconsultation, etc. The hospital's medical team also extended assistance in the running of COVID-19 Care Centre in VK-NRL School of Nursing.

Starting services in May 2021, VK-NRL Hospital was the lone RTPCR laboratory of Golaghat District in Assam at that time, providing yeoman service during the pandemic.





TELEMEDICINE CENTRE

Founded in January 2011 through a partnership between VK-NRL Hospital and the Apollo Telemedicine Networking Foundation, the Telemedicine Centre of VK-NRL Hospital extends expert medical care to patients remotely, transcending all geographical barriers.





State-of-the-art Healthcare Amenities at VK-NRL Hospital

Accident & Emergency Services

The Hospital provides round the clock Accident and Emergency Services with dedicated doctors, nurses and paramedical staff offering prompt first aid and critical care at the time of trauma and distress.

Ensuring swift and efficient emergency response, VK-NRL Hospital provides 24x7 ambulance services equipped with Oxygen, First Aid and Emergency Medicines, backed by trained drivers in handling emergency situations in the areas surrounding the Refinery.



Operation Theatre Complex

Equipped with

- Operation theatre with two OT rooms
- Two anesthesia workstations
- Upper and lower GI endoscopy and colonoscopy facilities

From general surgeries, obstetrics and gynaecological surgeries, urological surgeries and laparoscopic procedures with a high-definition laparoscopy set, VK-NRL Hospital ensures comprehensive care with advanced surgical facilities.





VK-NRL Hospital
has conducted more than
14,800
successful surgeries
till now



Since the introduction of
laparoscopic surgery in 2002,
VK-NRL Hospital has conducted

4,731

laparoscopic surgeries
till now



Since the introduction of
endoscopy in November
2015, more than

1,750

endoscopy procedures
have been carried out
by VK-NRL Hospital



Inaugurated in
2002, the ICU of
VK-NRL Hospital has
treated more than

247

patients so far



Intensive Care Unit (ICU)

Equipped with

- 4 beds
- Non-invasive and invasive ventilators
- Defibrillator with external pacing facility



VK-NRL Hospital has
treated more than

2,939

critically ill
babies till now



Neonatal Intensive Care Unit (NICU)

Equipped with

- 8 beds
- Radiant warming
- Incubator cum open care system, first in Eastern India
- Dedicated neonatal ventilator
- Phototherapy unit
- Continuous Positive Airway Pressure (CPAP)
- Resuscitation Trolleys

The neonatal unit of VK-NRL Hospital is considered as a referral centre of Golaghat district to treat critically ill new born babies with facilities for carrying out critical procedures such as double volume exchange transfusion, surfactant therapy for premature babies, management of premature and very low birth weight babies and other intensive care facilities.



The Hospital has welcomed more than

8,021

births till now



SIEMENS

MULTIX
BASIC

VK-NRL Hospital has
conducted more than
1.2 Lakh
X-ray and more than
50,000
Ultrasonography (USG)
procedures till now



Radiology

Equipped with

- 500 mA X-ray machine
- 400 mA portable X-ray machine
- High end 3D/4D Ultrasonography machine
- Portable Ultrasonography (USG) machines
- Hi-tech mobile C-arm system
- Computerized radiography system



Pathology

Equipped with

- Fully auto biochemistry analyzer
- Immunochemistry analyzer
- Hematology analyzer
- Truenat RTPCR machine
- Full-fledged Blood Centre
- Histopathology and Cytology facilities

To ensure quality control, the department's NABL accredited laboratory is monitored through External and Internal Quality Control Assessment scheme. Esteemed institutions like Christian Medical College & Hospital, Vellore, and AIIMS, New Delhi maintain the External Quality Control Programme while Internal Quality Control is maintained through calibration and standardization.





The Pathology Department
of VK-NRL Hospital has
conducted more than

25 Lakh

tests till now



Inaugurated in 2006,
the Physiotherapy Unit of
VK-NRL Hospital has
treated more than

98,500
patients till now



Physiotherapy

VK-NRL Hospital's Physiotherapy Centre is well equipped with latest equipment, technology and skilled staff to provide effective treatment for all kind of injuries and pains. A comprehensive evaluation is done to assess the condition and plan specific treatment to be offered.

The Physiotherapy Centre offers

- Active Physiotherapy
- Passive Physiotherapy
- Wax Bath
- Ultrasonic Stimulation
- Faradic Stimulation
- Traction



Dentistry



Inaugurated in 2005,
the Dental unit of VK-NRL
Hospital has treated
more than
16,244
patients till now

Blood Centre



Starting in the
year 2003,
the full-fledged
Blood Centre of
VK-NRL Hospital has
recorded more than
7,206
blood transfusions
till now



CHEMIST & DRUGGIST

Apollo Pharmacy

এপ'ল' ফার্মাচী

A unit of Apollo Pharmacies Limited

GST No. : 18AAPCA5954P1ZQ

Registered Office : #19 Bishoo Gardens, Raju Annamalai Nagar, Chennai - 600 092

VKN



BILLING





Pharmacy

The 24 hour Pharmacy service within the hospital premises offers a wide range of quality assured medicines including some special medications. It is manned by trained and skilled pharmacists for quality assurance.

VK-NRL Hospital also has a 'Pradhan Mantri Bhartiya Jan Aushadhi Kendra' to provide quality medicines at affordable prices to the masses.







Yoga & Meditation

Yoga therapy has played a pivotal role in the healing journey at VK-NRL Hospital, with regular Yoga classes conducted in the morning and evening at the hospital premises. Yoga classes are also conducted in the nearby schools periodically.





Canteen

The canteen offers clean & wholesome food tailored to meet the needs of patients and visitors alike; maintaining strict hygiene and supervised by a qualified dietician.



VK-NRL Hospital - a place where caring and healing take place with love, sympathy, and spiritual fulfillment



Every year, as the patient count rises,
VK-NRL Hospital remains steadfast in its
commitment to serving the community, echoing
Swami Vivekananda's timeless motto:
‘Service to Man is Service to God’

From the Archives





Published by:

Corporate Communications Department, NRL
in association with VK-NRL Hospital

Design & production:

Exclusive Advertising Pvt. Ltd., Guwahati